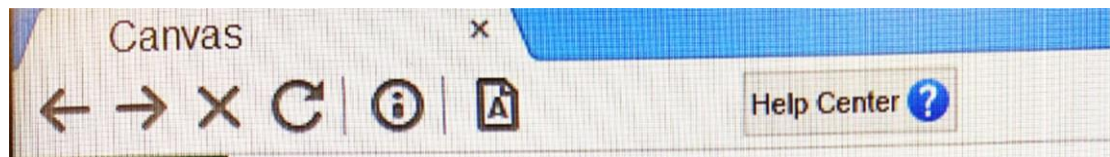


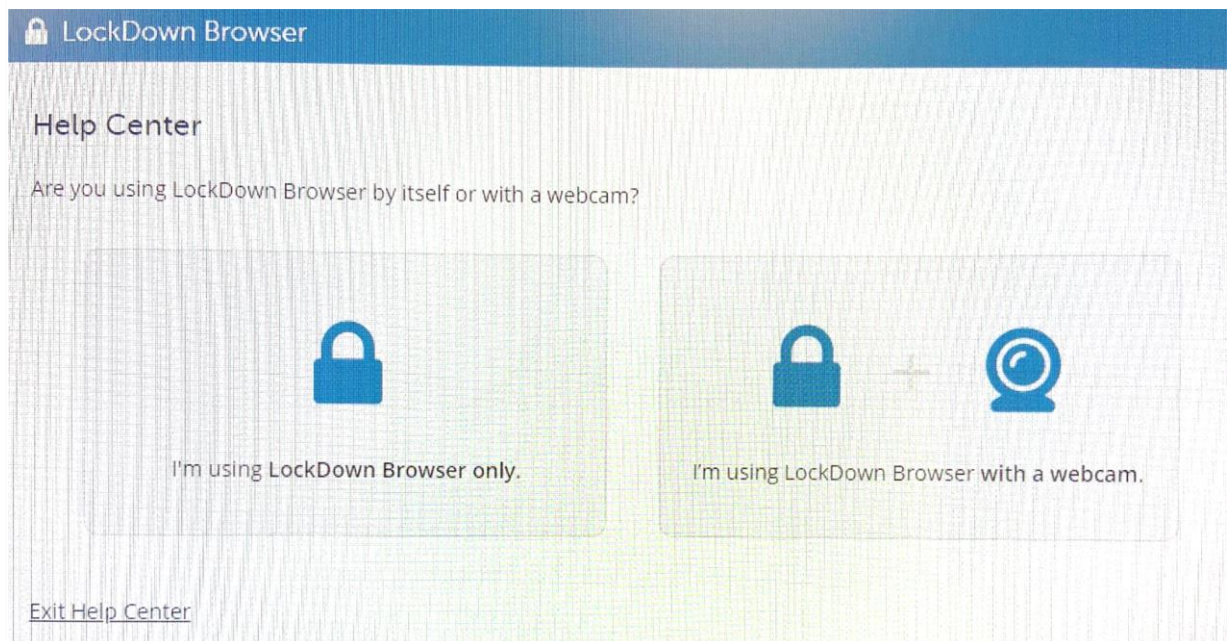
Respondus Lockdown Browser (with Monitor) Student Help Guide

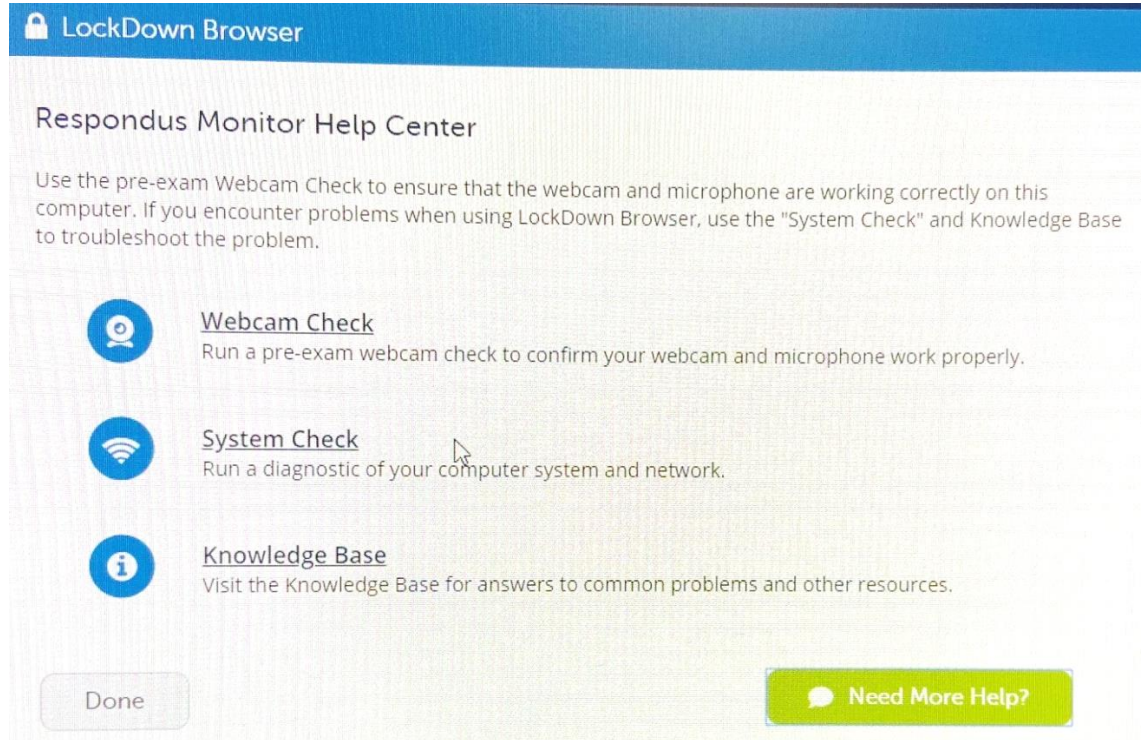
If you run into issues after you Log into the Lockdown Browser click on the help icon at the top of the Lockdown Browser.



This will ask you what you need help with, then follow the prompts depending on your issues.

Please see the following screenshots as examples:





If you click on:

- Webcam Check, you can make sure your camera is working correctly.
- System Check will let you make sure your computer and network are able to run your exam.
- Knowledge base will take you to articles on other issues you might be having.

Live chat is available if you click on



and follow though the options.

If this does not help you or you need support before you access the Lockdown Browser, you can submit a [support ticket](#) on the Respondus website.